

DSP & WCHSA Project on Permanency Planning



WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES

Combined WCHSA and State DCF Lean Team



Child Permanency Planning DSP & WCHSA

- Combined the efforts of DCF and three different counties from WCHSA
 - Kenosha
 - Waukesha
 - Waupaca
- This Lean project looked at child permanency planning and streamlining the documentation process
- The project benefited from having many perspectives



Child Permanency Planning DSP & WCHSA

- An IS Business
 Automation Specialist
 was included on the team to
 inform suggestions on
 changes to the eWiSACWIS

 system
- Recommendations included partnering with WCHSA to encourage counties to utilize state eWiSACWIS Liaisons for additional training



Child Permanency Planning DSP & WCHSA

- First phase was to document the current state – break the process down into individual steps
- Current process is:
 - Overly complicated
 - Involved difficult coordination of documentation and approval
 - Takes too much time for the worker and supervisor when the plan includes unnecessary pieces of work



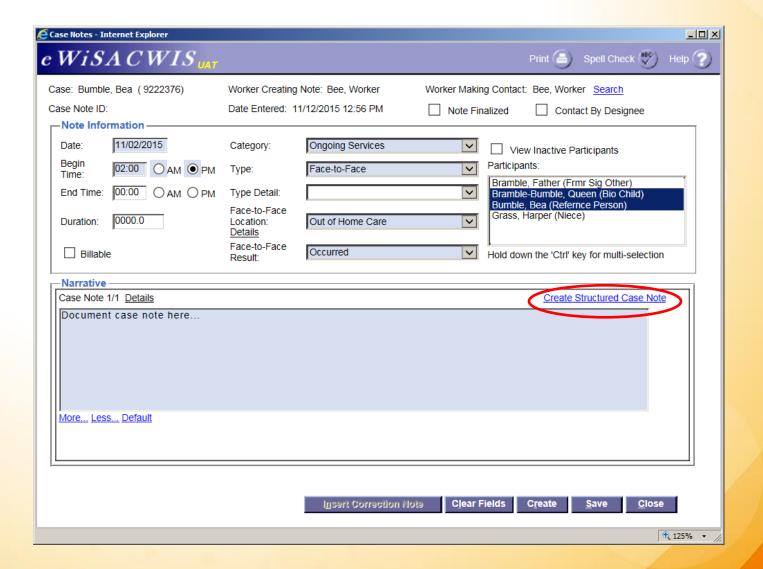
Child Permanency Planning DSP & WCHSA

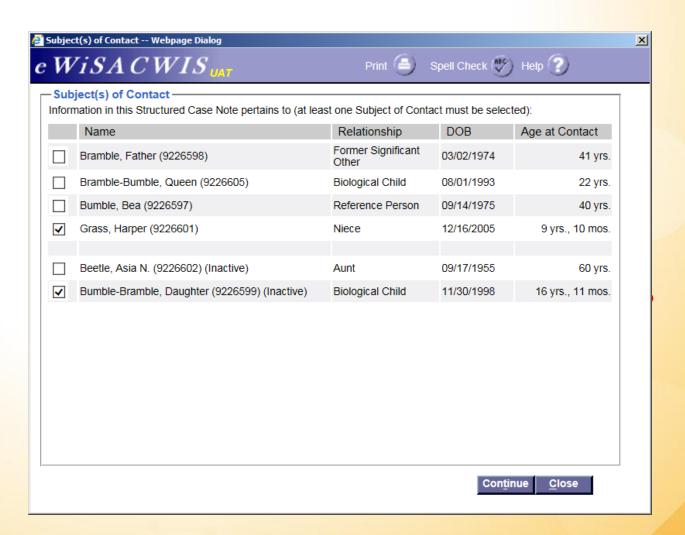
Project Goals:

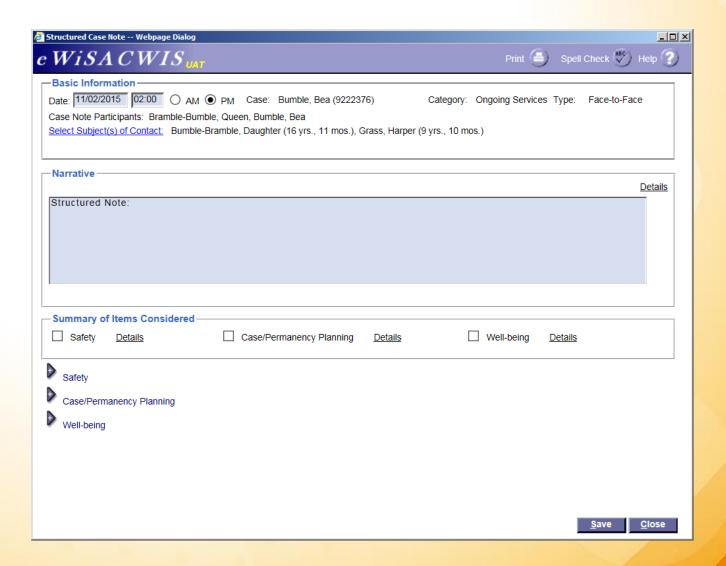
- Create best practice guidelines for preparing a plan
- Combine information where possible
- Review how eWiSACWIS can be modified to streamline the process
- Create structured case note templates that will prefill appropriate documents
- Streamline the approval process by the supervisor

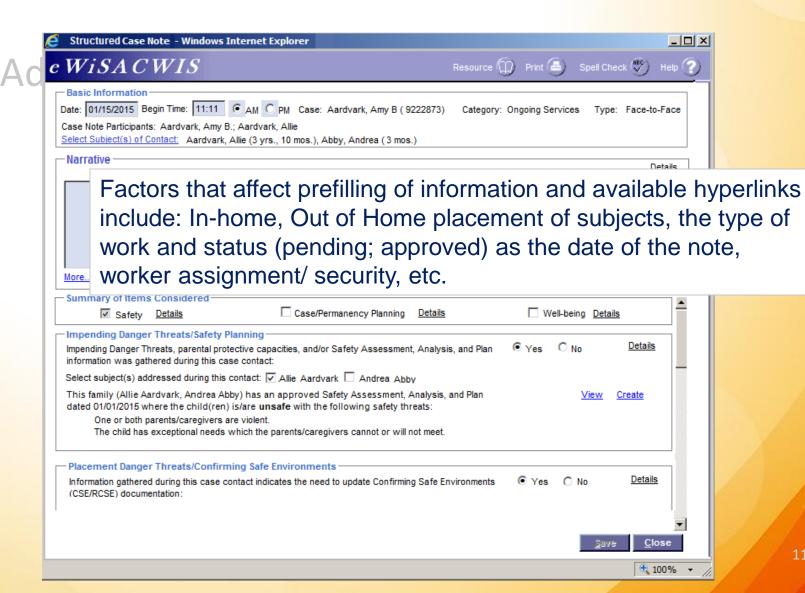


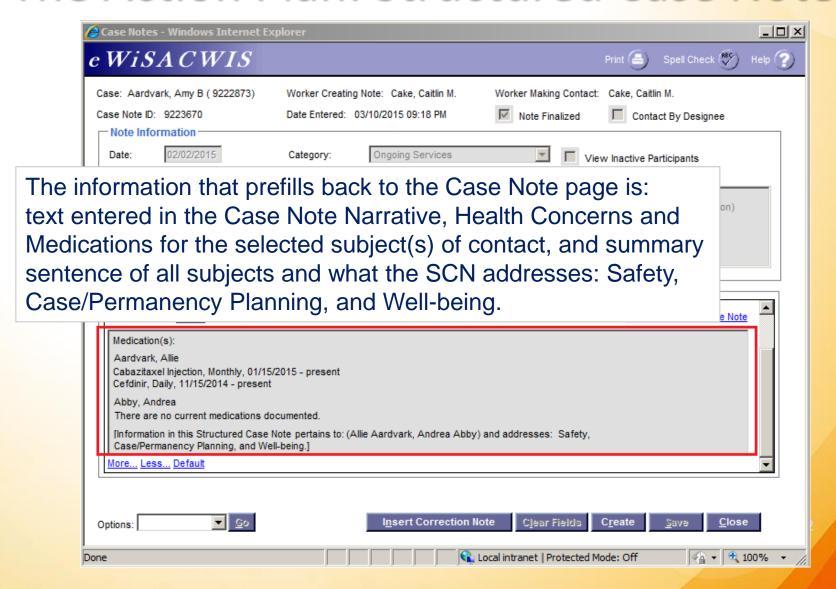
- Launches from current Case Note page
- Introduces 'Subject(s) of Contact' (with age at time of contact)
- Prefills certain information/ allows for information to be updated via a hyperlink to the piece of work
- Identifies a note as related to: Safety, Case/Permanency, and Well-being
- Able to search by these note types
- Able to search directly from Case/Perm Plan

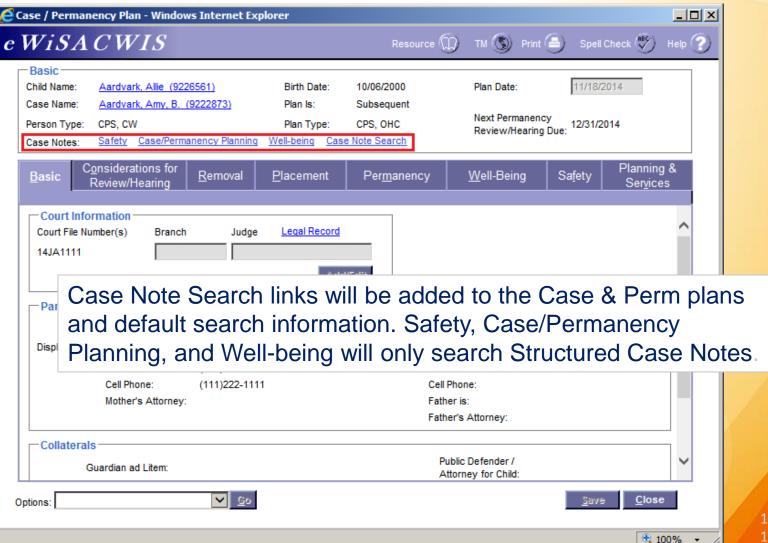




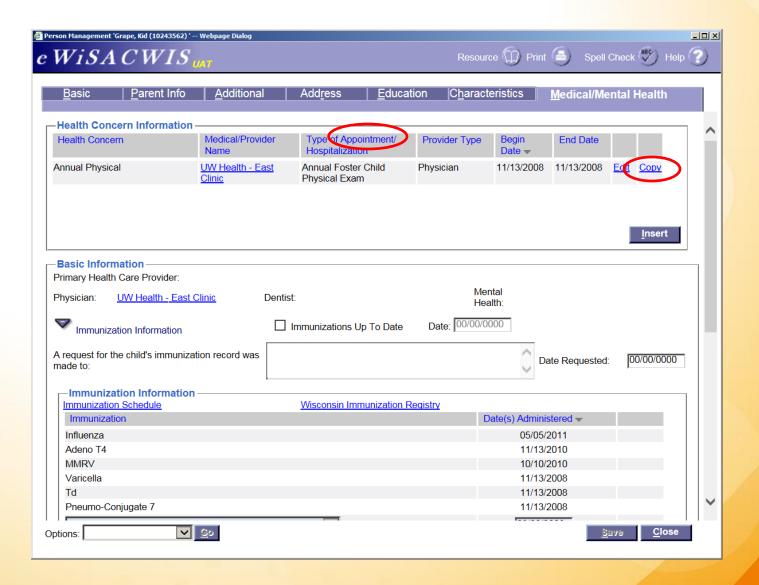




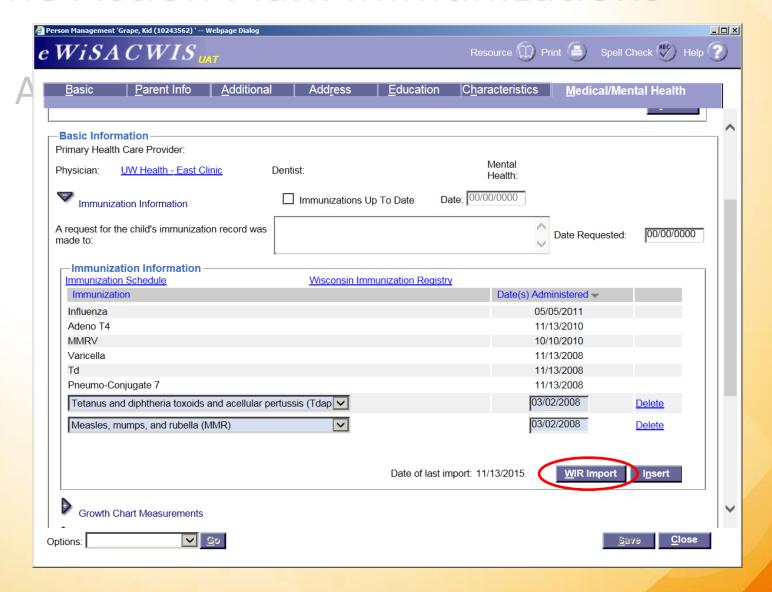




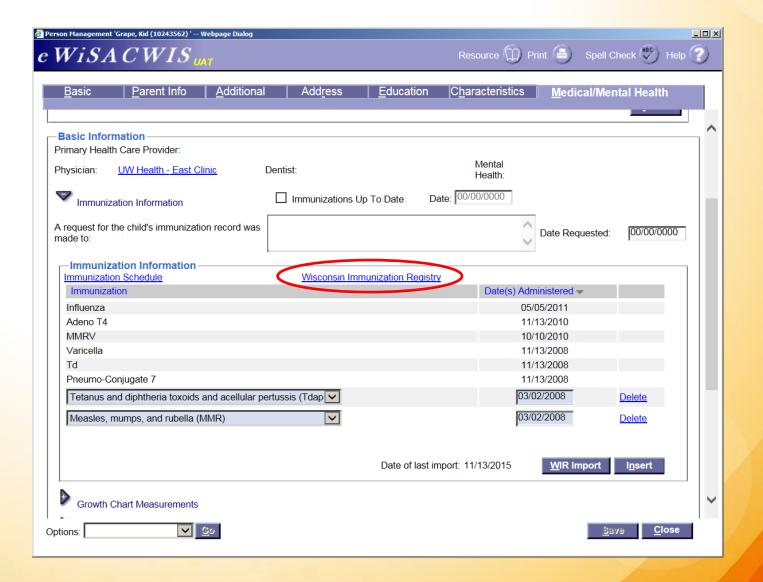
The Action Plan: Medical Record



The Action Plan: Immunizations



The Action Plan: Immunizations



Wisconsin Immunization Registry

Client Information	School I	Release on File: N	o VFC Eligible: No		
Client Name (First - MI - Last)	DOB Ge	nder Mother's Mai	Reaction List - Internet Explorer		
Client Name (First - IVII - Last)	DOD GE	nuci Mouners Mai	about:blank		
KID GRAPE	07/02/2007	m Pineappl	about:blank		
Address	123 Pebbles Wa	y, ELKHORN, WI 53	Persistent crying lasting >= 3 hours within 48 hours Temperature >= 105 (40.5C) within 48 hours		
Comments			remperature >= 105 (40.5C) within 46 hours		

History

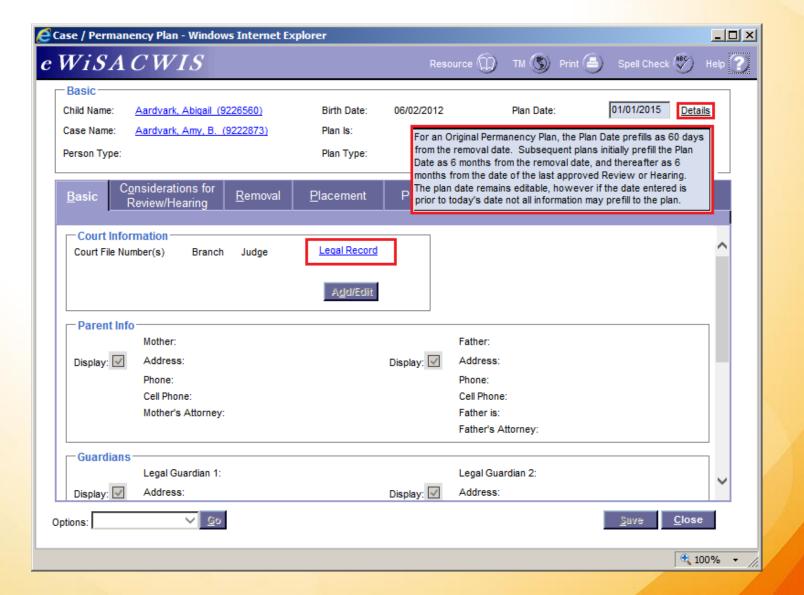
							7
Vaccine Group	Date Administered	Series	Trade Name (Vaccine)	Dose	Owned?	Reaction	Hist?
Adeno	11/13/2010	NOT VALID					Yes
Influenza	05/05/2011		Fluogen®			<u>Yes</u>	Yes
MMR	10/10/2010	1 of 2	Proquad®				Yes
Pneumococcal	11/13/2008	1 of 2	Prevnar®				Yes
Td	11/13/2008	NOT VALID	Td®				Yes
Varicella	11/13/2008	1 of 2					Yes
	<u>10/10/2010</u>	2 of 2	Proquad®				Yes

Current Age: 8 years, 4 months, 11 days

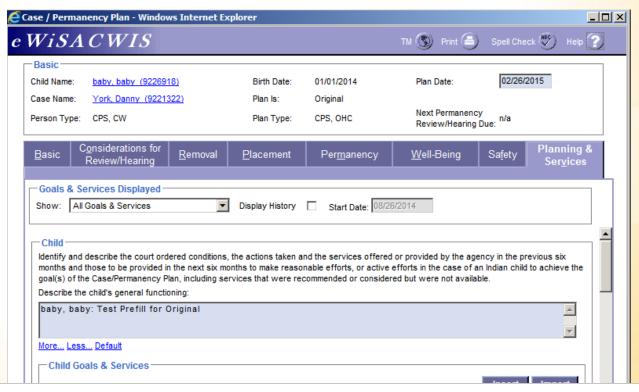
Vaccines Recommended by Selected Tracking Schedule

<u>HepA</u> <u>HepB</u> Influenza		07/02/2008 07/02/2007	07/02/2008	07/02/2009			
		07/02/2007					
Influenza		55E/E00/	07/02/2007	10/02/2007			
		08/01/2015	08/01/2015	08/01/2015			
<u>MMR</u>		11/07/2010	07/02/2011	07/02/2013			
Pertussis/Tdap	Tdap	07/02/2017	07/02/2018	07/02/2020			
Pneumococcal	Maximum Age Exceeded						
<u>Polio</u>		08/13/2007	09/02/2007	10/02/2007			
<u>Td</u>	Tdap	07/02/2014	07/02/2014	08/02/2014			
<u>Varicella</u>	Complete						

The Action Plan: The Plan Date



The Action Plan: Planning and Services



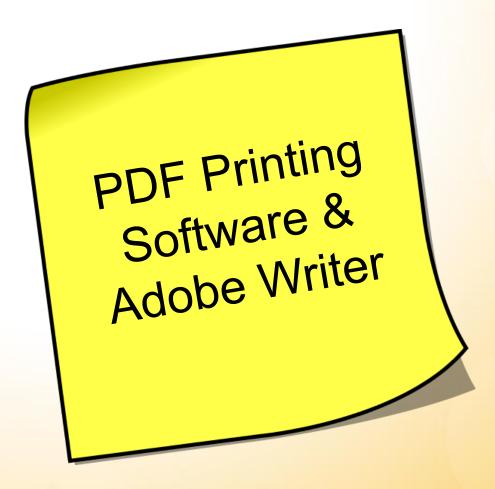
Changes the logic for how the Child, Parent/Caregiver, and Family narrative fields pre-fill on the Planning and Services tab.

- -For the original Permanency Plan, the fields prefill from the Initial Assessment. For subsequent Permanency Plans, the fields prefill from the prior Permanency Plan.
- -For the initial Case Plan, the fields prefill from the Initial Assessment. For subsequent Case Plans, the fields prefill from the prior Case Plan.

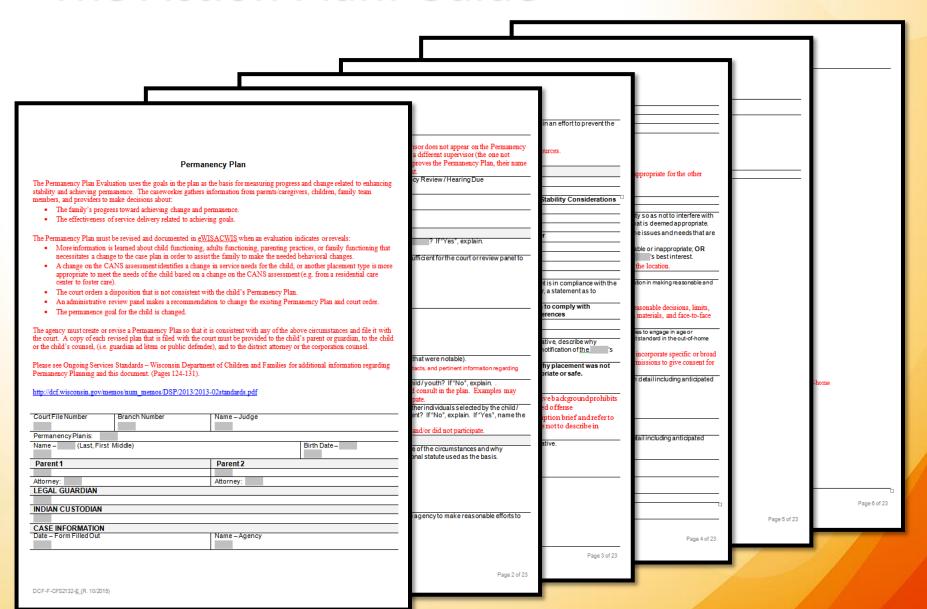
The Action Plan: Approvals

- Allows workers to send associated pieces of work for a plan and the plan itself for approval without waiting for supervisory approval for each piece of work (e.g. SAP, CSE/RCSE, FIP, ASFA Exception).
- Allows Supervisors to approve a Case/Perm Plan and associated work at the same time through Approval Management.
- Page Resizing added to Approval Management
- Automated Messages added when a piece of work is changed that has already been sent for approval.

The Action Plan: Supervisor Feedback



The Action Plan: Guide



Child Permanency Planning DSP & WCHSA

- Total time to accomplish this process was reduced by more than 86%
- Number of steps to complete the process was reduced by70%
- Positive collaboration between state and key county partners added credibility to recommended changes



Questions?